

Refund and chargeback fees

The refund fee depends on the chosen payment method.



	Wallet	Blik	Trustly	Other payment methods**
PLN	0.00	0.20	10.50	0.20
CHF	0.00	0.05	2.50	0.05
EUR	0.00	0.05	2.25	0.05
GBP	0.00	0.05	2.00	0.05
USD	0.00	0.05	2.50	0.05
AED	0.00	0.20	9.50	0.20
AUD	0.00	0.07	4.00	0.07
BGN	0.00	0.07	4.50	0.07
CAD	0.00	0.07	3.50	0.07
CNY	0.00	0.35	20.00	0.35
CZK	0.00	1.00	65.00	1.00
DKK	0.00	0.35	20.00	0.35
HDK	0.00	0.35	20.00	0.35
HRK	0.00	0.35	20.00	0.35
HUF	0.00	15.00	850.00	15.00
ILS	0.00	0.20	9.00	0.20
JPY	0.00	5.00	275.00	5.00
MXN	0.00	1.00	65.00	1.00
NOK	0.00	0.50	30.00	0.50
NZD	0.00	0.05	4.50	0.05
RON	0.00	0.20	12.00	0.20
RUB	0.00	5.00	200.00	5.00
SEK	0.00	0.50	25.00	0.50
SGD	0.00	0.05	4.00	0.05
TRY	0.00	0.35	20.00	0.35
ZAR	0.00	1.00	50.00	1.00
THB	0.00	1.00	100.00	1.00
RSD	0.00	5.00	300.00	5.00



Online transfers: 0.20 PLN

mBank, Alior Bank, BNP Paribas, PKO BP, Inteligo, Pekao SA, Idea Bank.

Chargeback handling - 170 PLN per 1 request*

* The additional commission will be charged for the arbitration procedure, according to the actual costs depending on the payment organisation.

** Sofort, Cartes Bancaires, Interac Online, JCB, EnterCash, Google Pay, iDeal, AMEX, UnionPay, Mastercard, BCMC, EPS, Visa, Diners, Poli, Visa, Apple Pay, Checout, Discover

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+48 68 419 62 70



business@conotopia.com